**Reflection #2**

**Name:** Khai Phan Thanh

**Work Location:** CIBC

**Format:** Work from home

Look Back - The headline

Elaborate - The story

Analyze - Unpacking on multiple parameters

Revised approach - What can I do differently?

New Perspective - What did I learn?

**Look Back**: Difficulty with some advanced task. Senior Developer sometimes demonstrate the work process and task, sometimes not. While demonstrating, there are multiple factors affects the learning, such as Internet connection, the speed and experience of person demonstrating.

**Elaborate**: When I get a new task from my Senior Developer, they usually give me times to understand the situation and work required. When I have difficulty to understand and ask for assistance. My senior developer usually demonstrates it very quickly, as he already familiar with the process and task. Most of the time, I could not ask question as I just keep focusing on what he is doing and afraid to interrupt. Another factor is, because I am working from home, it will be very different as I do not have the access to their devices. What I must do is, access remotely to their office devices and my internet connection play an important role. Sometimes, while demonstrating, my computer froze due to lost of internet connection and when I get back, my senior is already many steps ahead.

**Analyze**: One of the factors I cannot control is Internet, as I must share it with everyone in the house (about 4-5) and varies on their task. About factor regards to demonstrating process, it is understandable that my senior is busy with all other work and can only spend a few minutes to demonstrate the work. From his perspective, the work is easy and he assumes we are able to understand it. I would have to try harder to understand the work so I could catch up with him in the future.

**Revised Approach**: In the future, while my senior is demonstrating the work, I could use my phone to record his actions and replay it later to know which step I missed or did not remember. Also, when I look back, I could learn and understand something, as much better than I try to remember it in my memory.

**New Perspective**: I understand that as in Co-Op position, most of the time I will be observe and understand the working process on my own, rather than asking for every little step.